



# Payment Processing Solutions

End-to-end solutions to meet your specific needs.

## Payment Solutions From a Trusted Source

Your business is unique, and so are its challenges. In today's competitive marketplace, you must balance good customer service with efficient cash management and risk control. You're in good company with Elavon; we support more than one million business merchants worldwide. So no matter your business – retail, restaurant, hospitality, service, mail order, e-commerce – we have the solutions you need to optimise your payment processing.

You can't afford to limit customer payment options or delay access to funding. Elavon's solutions make it possible for you to realise operational efficiencies and improved cash flow. Our end-to-end network and single, international processing platform enable multi-currency and cross-border capabilities while creating operational and financial efficiencies for your business.

### Credit and debit card payments

Our payment processing solutions help you improve cash flow, minimise your collections risk, and better serve your customers – whether in-store or online – all while meeting stringent security standards to protect cardholder data, including Chip & PIN technology.

Whether your customers are accustomed to paying with Maestro Domestic (ex-Bancontact/Mr Cash) debit cards or prefer to use international debit or credit cards, Elavon gives you a single point of contact. We provide authorisation, settlement, funding, and support for all your VISA®, MasterCard®, Maestro®, Diners Club® and domestic credit and debit (Maestro Domestic) card transactions. In addition, we offer a connection to American Express® through our network.



## Choose Elavon Today

### 1 End-to-end flexibility

Elavon is responsible for front-end authorisations, back-end settlement, and all customer support functions. You have one source for all of your payment processing needs.

### 2 Secure & compliant payment solutions

You can count on Elavon to deliver secure processing that meets PCI-DSS security requirements and local regulations to keep your business and your customers' information safe.

### 3 Superior customer service

Get the support you need around the clock from an experienced professional in our customer support centre or use our free online reporting system.

### 4 You're in good company

Elavon processes over a billion transactions annually for more than one million merchants worldwide.

### 5 Financial strength

Elavon specialises in payments and is backed by the strength of U.S. Bank – the 6th largest U.S. commercial bank – and its European affiliate, Elavon Financial Services Limited.



# Your Single Source for Reliable & Secure Payment Processing

## Point-of-Sale Solutions

Elavon understands the way you accept payments varies greatly depending on your business and point-of-sale (POS) configuration. We also understand the importance of security and compliance. That's why we offer a wide variety of processing solutions to meet the needs of all environments, from card-present to mail-order/telephone-order and e-commerce. Whatever your business needs, count on Elavon to deliver.

### Payment terminals

Stay in compliance with the latest cardholder security standards with Elavon's broad range of dial and wireless terminals and peripherals that can support Chip & PIN processing. Whether you are looking for a traditional dial-up POS terminal, want to take advantage of the speed of an internet connection, require a wireless solution, or wish to extend needed functionality to your POS solution, Elavon offers a selection of user-friendly solutions that meet the latest industry security standards. Elavon has chosen to work together with the biggest and most reliable regional terminal providers.

### E-commerce

Adapt your business to card-not-present environments safely and securely. Elavon's e-commerce solutions help you make the most of an international marketplace. From multi-currency capabilities to electronic Dynamic Currency Conversion (e-DCC), our online solutions keep you competitive in the fastest growing consumer marketplace.

e-DCC converts international VISA and MasterCard purchases conducted online into the cardholder's home currency, during the checkout process – from direct treasury exchange rates and transaction processing, to back-end reconciliation, settlement, funding and support.

## Online Reporting

### iMerchantConnect

Elavon's free online reporting and statement tool, allows you to securely monitor your account from any Web browser at any time of day. With iMerchantConnect, you can display recent deposits, view standard transaction, batch, and unpaid statement reports, and request more robust reporting such as chargeback and retrieval requests to enhance your operational efficiency.

## Security & Service

### Risk management and fraud control

Elavon's network has built-in fraud monitoring and control features to protect your business and your customers' card data. A robust set of risk management and fraud prevention tools are provided.

### Customer service and voice authorisation

From 24/7 authorisation to a dedicated and well-trained staff of merchant service professionals, Elavon supports your business.

To learn more, visit us  
online at [www.elavon.be](http://www.elavon.be)  
or [www.elavon.nl](http://www.elavon.nl)

